

XI. QUALITY ASSURANCE

The documentation requirements needed as part of a quality assurance (QA) process are built into both time documentation systems - the RMTS and the continuous documentation method. All random moments will be documented for quality assurance. The worker will be instructed to write down what he or she did as well as the code used, to ensure that the activity is consistent with the coding. The QA data will be collected at the same time the random moment is reported and aggregated through WSALPHO. The results are sent back to the local claiming unit biweekly to help identify issues to address in training.

To meet the CMS request for continuous documentation of Skilled Professional Medical Professional (SPMP) activity, SPMP staff will be instructed that each time they report an SPMP activity in the RMTS, they will document that activity. They will note the activity performed, and the medical/clinical/nursing skills that were used to perform the SPMP activity. SPMPs using continuous documentation will also describe the medical/clinical/nursing skills used for any SPMP activity that is reported, along with the activity code.

Examples from actual Quality Assurance documentation may be found in the Quick Reference section of this manual.